



07.03.08

Wow! It's Friday again, and I have had a very busy two weeks since the last edition! Not least finding out that I have been successful in becoming Arun's Business Park Co-ordinator/BID Project Manager for another 2 years! Thank you to everyone who gave me their support and encouragement in applying for this position. New contact details etc will be forthcoming! In the meantime, here's a bumper edition of Coastal Business Park News, containing a mix of stories for your reading pleasure!

As ever, if you have a good news story to tell, please get in touch - thanks, Chris.

Bognor Regis & Liberata on the TV

Yes, the mighty Bognor Regis was featured on BBC Breakfast News last Friday morning! The roving journalist was doing a series on call centres, called Are You Being Served? (!) and this particular piece featured Liberata who runs the enquiry centre at WSCC Durban House in South Bersted Business Park. The feature was about how best to deal with difficult customers, and the training needed which in this case was provided by Liberata. It was a really positive piece about Liberata, call centres and (in this case) the excellent training that is provided to staff, and provided an interesting perspective from a call centre operative's point of view.

Besides showing a local business, it also showed cracking pictures of the beach, the pier and the town in the sunshine! Well done to all involved!

Olympics Event - Open to all Coastal West Sussex businesses *Booking Essential!*

Email Worthing Chamber to book your place...

Worthing Chamber of Commerce, in partnership with Northbrook College, **Business Link Sussex and West Sussex - Ahead of the Game** are very pleased to be able to invite businesses from Worthing, Arun & Adur, to their next Networking Breakfast. It's going to be very popular, so please book your place ASAP!

We are not asking you to enter the actual races!

This will be an opportunity for all businesses in Coastal West Sussex to get an overview on how to access the business opportunities available. Guest speakers to include, Chamber Member Bond International, a local company that has already been through the process and won one of the contracts, a presentation from West Sussex-Ahead of the Game and Business Link.

I would like to thank **Worthing Chamber of Commerce for organising, and Business Link Sussex, West Sussex - Ahead of the Game and Northbrook College for their sponsorship of this event.**

Networking Breakfast

Business opportunities in the London 2012 - **Tuesday 18th March** 07.30 - 09.30 am in the Arundel Room, Northbrook College, Durrington FREE! Thanks to our sponsors. (Booking essential)

To book please either visit the Worthing Chamber Of Commerce website, www.worthingchamber.co.uk or email info@worthingchamber.co.uk or me: chris.shephard@wsep.org.uk

New Arun Business Partnership Website

Arun Business Partnership has a new look website! So why not check it out at www.arunbusinesspartnership.co.uk? Its got more content than ever before, and has been given a facelift to make it more lively and easier to use. Based on feedback from business partnership members, CAM have upgraded and improved the functions available to you to help you promote your business. As a result the links between news articles and business listings are clearer, making it easier for potential customers to search and find your business. Articles from The Magazine are now online in an easily searchable format, giving you the chance to browse at your leisure! Finally, all visitors to the site now have the option to sign up and purchase a loyalty card directly online. So why not do it today and start benefiting from being part of Arun's Business Partnership?

Burpham Country House

Now, those of you who know me well will know I never miss the opportunity to sample free food, especially when its local produce cooked magnificently. And on Wednesday evening I was fortunate enough to be able to do just that at Burpham Country House. My partner & I took the opportunity gladly when offered by my Tourism Department colleague, and found a gem nestled in the South Downs, bursting with charm and character.

Burpham for those who don't know is just outside Arundel (off the A27 just before/after the railway bridge) all the way into the countryside. The village is picturesque and is home to this tranquil Guesthouse offering accommodation and fine dining.

The reason for the evening was to proudly show off their new chef and menu, and rightly so. With suppliers including the Angmering Park Estate and Goodwood, along with the local village butcher, to name a few, keeping it local is definitely their motto. Southdown lamb, pheasant, locally caught fish all make

up an amazing menu, which includes a gorgeous ginger cheesecake or Sussex cheeses for desert.

Business customers are very welcome, with the hotel having recently hosted companies like BUPA who hired out the whole ground floor for an interactive training day including a group drumming session, or for those who like things a bit quieter its great for wining and dining those important clients.

So as you can probably tell, we thoroughly enjoyed our evening and our hosts Jackie & Steve certainly made a good impression on us with their welcoming, warm and enthusiastic nature. But don't let me sway you, why not check it out for yourself by dropping in for a drink or booking in for dinner, and visiting their website at www.burphamcountryhouse.com.

Littlehampton Lorry Movements - *A request from Littlehampton Police & WSCC Highways.*

At a recent Neighbourhood Management Forum hosted by Littlehampton Police, residents of Clun Road & Courtwick Road brought up the issue of, in their view, excessive HGV movements through their neighbourhood. As no business representation was invited or attended, the query came to me via WSCC Highways to try and defend the business community on your behalf!

As you know, once the link road was established at Fort Road, signs were installed to ensure that HGV's entered and exited the Industrial Estates of Thorngate Road, Lineside, Fort Road and Harwood Road, through Arndale Road and out to the A259 via Eldon Way (north). Thereby in theory avoiding the need to use Clun Road and/or Courtwick Road.

However, according to recent monitoring by WSCC Highways, although there has been a reduction in HGV use from 2006, there is still a large number of HGV's using the 3 access points out to Clun Road and Courtwick Road; namely Eldon Way, Lineside Way and Fort Road.

I hope you're still with me readers!

So, what does a "large number" mean, you might ask? Well highways have it listed as 75 vehicle movements both in and out, from a survey carried out on a random day in February. This compares with 160 in 2006.

Clearly this is a "large" improvement, however it is still a cause for concern for residents living on or near Clun Road & Courtwick Road. By taking this route, drivers are putting themselves, your business and residents at more risk than necessary.

Sussex Police, WSCC Highways, and the Residents of Clun Road & Courtwick Road, have asked me to contact you as business park occupiers, to ask your drivers to take the correct route shown by the signs to the A259, and not to use Clun Road & Courtwick Road if at all possible.

Thanks for your co-operation with this matter.

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Company Profile: Arun Office Services

ARUN OFFICE SERVICES LTD IS EXPANDING ITS PREMISES IN SEA LANE, RUSTINGTON; the key to the growth of the business is their reputation for integrity, fast turn-around and value for money. Arun Office Services Ltd offers... Read More bookkeeping, payroll, secretarial support, private residential estate and flats management, meeting attendance/minute-taking, virtual office facilities, e-archiving, sales analysis and DTP. They also act as Registered Office and Company Secretary for limited companies, (including Business Park Associations!). The company's client base ranges from engineering corporations to local playschools.

The company Mission Statement, *"Here to help our customers develop their business through ours"* has proved successful over the past five years. Contact Pam Barton or Gloria Marchant on 01903 859685 or visit www.arunoffice.co.uk

Bognor Regis Young People on the TV

A successful half term Bognor CAN & BBC Project (in Partnership with a whole host of partners including Sussex Police, West Sussex Fire & Rescue Service, West Sussex PCT, West Sussex Youth Offending Team, Arun LSP & Arun District Clean & Safe team) resulted in some young people appearing on the TV explaining what they were up to.

The young people appeared live on the BBC1 Politics Show on Sunday 24 February and were asked about their film of which a small section was shown. The film was created by the young people to warn their peers of alcohol and its dangers, as was featured as part of a wider debate about the subject. The other people on the sofa were a Youth Councilor, a Licensee and MP Tim Loughton.

Bognor CAN and the young people involved are also featured on the BBC 48 Hour Website:

http://www.bbc.co.uk/southerncounties/content/articles/2008/02/14/bognor_filmng_fature.shtml if you would like to take a look.

The finished film will be available when complete on that site.

Bognor CAN will also be screening the completed film for the first time at the youth & Community Centre on Wednesday 12 March at 6.30 pm. If you would like an invitation, please contact Carol Fullick on 01243 870406.

A massive well done to all involved and it is good to see another good piece of evidence that shows the positive things young people can bring to our communities.

Fancy a fun night out? Come and experience The C Factor!

What: The C Factor,

When: Tuesday 11th March, doors open 7 pm

Where: Northbrook College Theatre, 7.30 pm show starts

What's it all about then?

A collaboration between Durrington High, Littlehampton and Northbrook College - an exciting evening of drama, music, song and dance... by young people for young people. All monies raised go to support the phenomenal work at the Chestnuts Tree House Children's Hospice.

There'll be a Steel Band, Jazz Band, Razzmatazz street dancers, Rock Challenge, soloists, Laban dancers to name just a few to keep you entertained! Northbrook College students will be performing and doing all the stage management (lighting, sound etc).

There'll even be celebrities in the mix, with Dave Benson-Phillips on the mic, and Worthing FC signing autographs.

The bar will be open, with 10% of profits going towards fundraising (Phew!).

How can I buy tickets I hear you ask?! Please contact Sara Hopkins at LCS shopkins@wsgfl.org.uk and Karen Purser kpurser@durring.com at DHS.

Sara said "It's a real first for us all and we'd love as much community support as possible".

So what are you waiting for?

New Spring Diary Of Events Brochure available now!

The new 'Spring Diary of Events Brochure for the Arun District which covers March, April, May 2008 is now available. Most importantly it is FREE to collect!

So why not pop along to your local Visitor Information Centres, the Arun Civic Centre reception, Bognor Regis Town Hall reception and Libraries. The brochure can also be collected from a variety of tourism and leisure facilities within the district.

You can also download the brochure from the following link:

<http://www.arun.gov.uk/assets/events/SpringDiaryofEventsBrochure2008.pdf>

If you are organising any events and would like to promote your event in Arun District Council's 'Summer & Autumn Diary of Events' Brochure, (June, July, August, September & October 2008) simply submit your event details in the following format to the Events Section events@arun.gov.uk or visit the 'Whats On' Webpage at <http://www.arun.gov.uk/cgi-bin/arunevents.pl?> and input the details yourself. The deadline date for submission will be Friday 4th April 2008:

INFORMATION REQUIRED:

Event Title
Date/Time
Location
Contact Details: Tel/E-Mail/Website
Event Description

If you have already submitted your details to the Council's Event Webpage, there is no need to take any further action, as the details will be automatically transferred and placed within the Brochure.

And finally, have a great weekend!

To unsubscribe please e-mail: chris.shephard@wsep.org.uk

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